

## Useful links for accommodation and landlord issues



### Students' Union Advice Service

Contact details:

Email: [advice@le.ac.uk](mailto:advice@le.ac.uk)

Phone: +44 (0) 116 223 1132

### UoL Free Legal advice Service

To book an appointment you will need to complete the [Initial Client Details Form](#) (available online) and send it to [lawadviceclinic@leicester.ac.uk](mailto:lawadviceclinic@leicester.ac.uk) to have your case considered.

The clinic dates and times are available at [leicesterunion.com/support/leicestertalks/az/timetable/](https://leicesterunion.com/support/leicestertalks/az/timetable/)

### Shelter Housing

Charity providing expert advice and support regarding housing.

Free helpline (8am to 8pm on weekdays and 9am to 5pm on weekends): 0808 800 4444

Online chat: [england.shelter.org.uk/get\\_help/webchat](https://england.shelter.org.uk/get_help/webchat)

Housing advice pages: [england.shelter.org.uk/housing\\_advice](https://england.shelter.org.uk/housing_advice)

SHARP Project resource: [leicestershelter.org.uk/](https://leicestershelter.org.uk/)

### Leicester City Council

The City Council offers support services and advice to private tenants and landlords.

Phone number: +44 (0) 116 454 1001

Website: [leicester.gov.uk/your-community/housing/renting-private-housing/](https://leicester.gov.uk/your-community/housing/renting-private-housing/)

Additional information: [gov.uk/renting-out-a-property](https://gov.uk/renting-out-a-property)



## Citizens Advice

Citizens Advice provides free, confidential and independent advice to help people overcome their problems.

On their resources pages you can find information about how to go about renting or buying a home or just finding somewhere to live. You can also find advice on handling problems with your landlord and help to avoid losing your home.

These are available here: [citizensadvice.org.uk/housing/](https://citizensadvice.org.uk/housing/)

Contact details:

Phone: 0300 330 1025

Location: 60 Charles Street, Leicester, LE1 1FB

## Gov.Uk Advice

The government website offers information in regards to landlord responsibilities when renting out their property.

This information is available here: [gov.uk/renting-out-a-property](https://gov.uk/renting-out-a-property)

For ongoing unresolved problems and complaints about letting agents/ agencies you can also contact the organisations below (and also about landlords if they are members of the Ombudsman scheme)

[Property Ombudsman](#)

[Property Redress Scheme](#)

[Property complaints - Which](#)