

# **Leicester Students' Union Representation Impact Report** 2022-2023





#### We are an empowering, innovative and inclusive student-led Union championing your interests and providing a community that is home away from home.

University life is a truly unique experience, full of great people and amazing activities. That's why we're dedicated to making sure every one of the University of Leicester's 20,000 students we represent embarks on a journey that is nothing short of exceptional.

Although we regularly collaborate with the University, we are a fully independent organisation made up of student elected representatives that work totally and completely for you. This report highlights the outputs, changes and work that your representatives have had across this Academic Year.

#### **Key Stats**





3,307

16,341

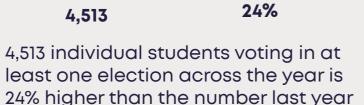
3,307 individual students cast 16,341 votes in the Spring Term Elections – the highest turnout for in a decade



22 candidates ran for Executive Officer positions



4,064 students allocated a Mentor through the Peer Mentoring scheme with 157 Meet your Mentor Events held





189 students attended the Annual Members Meeting

189



706 students taking part in the two Strikes Polls held by the Students' Union

## **Your Executive Officers**

Each year, a team of students are elected by you to work as your University representatives. Known as the Executive Team, six full-time officers are responsible for specific areas within the Union. One of the key areas they have been working on across this year is the Cost of Living and Exam Destress.

#### **Cost of Living**



Secured £13,000 to provide daily breakfasts from November 2022 to March 2023 with over 120 students attending daily



Thanks to the help of Sticky Campus, proposal for a free bus scheme was passed, allowing students to travel freely to and from Oadby with no expense, allowing us to keep our students safe and help their finances



70 students attended interactive session delivered by Utilita – were provided with energy efficiency, money saving tips and guidance whilst also been able to seek information about their own bills and finances



Successfully lobbied University to increase the Hardship Fund Allocation for this year whilst simplifying the application form



Worked with the University to launch their new Financial Wellbeing Toolkit, now live and accessible via SharePoint

### \* blackbullion

Financial support kit BlackBullion introduced to students for free



Successfully secured £5K proposal to help reduce the cost of Sports Awards tickets which enabled more students attend this prestigious event

#### **Exam Destress - Wellbeing Officer and Education Officer**



2000

2,000 students engaging with Mayv Destress

#### **Executive Officers**



#### **Black History Month**

Secured £3000 from the

University to deliver Petting

Zoo (176 students attended)

and Destress which 1400 students attended

- Ran 8 events this year with an increase in engagement
- 90 students attending the Wellbeing Wednesday events

#### **LGBT+ Allyship Training**

Delivered 10 sessions for students and 2 for staff with over 75% of participants rating the training as excellent

#### LGBT+ History Month

In collaboration with School of Healthcare and Medicine ran a Rainbow Hours Pilot where LGBT staff members held designated hours for LGBT students to come and talk to them

## RAINBOW HOURS

#### **New Liberation Space**

Opened new Liberation Space for dedicated societies and students to have their own space on campus to host events

#### **Increasing inclusivity of Registration Process**

Students are now able to use 'other' to describe their gender identity during the registration process

#### **Increasing Awareness of Liberation**

- Visited Sir George Monoux Sixth Form to speak about the university and what I do as Liberation Officer
- Sponsored the Midlands Racial Equality Membership Conference (MREMC), including hosting a stall with over 300 delegates attending the Conference



#### **Empowering our Student Groups**

- Simplified the room booking process, making it faster for students

Students established as a priority for the Attenborough Arts Centre

- New Handover document to facilitate a consistent committee handover between outgoing and incoming committee members
- Successfully lobbied the University to conduct a Performance Space Audit due to identifying a gap in performing spaces across campus

#### Sustainability

- 6 Green Bubble Sessions held empowering student to work on sustainability projects
- Series of sustainability events held as part of Go Green Week held as part of a wider RAG month
- New Sustainability Officer role introduced to provide a dedicated sustainability focussed role within the Union

#### Fundraising

- The first Leicester Strictly Come Dancing competition was organised by DanceSport Society and supported by the Students' Union which raised funds for Anthony Nolan, a local charity
- Movember initiative for Mens Mental Health organised with Students' Union support and led to our student groups to raise over 10k in funds for the charity
- The Big Sleep event organised in conjunction with the Bridge - raised over £7000



New Medics Destress

delivered with over 300

goodie bags distributed

Academic Rep Societies provided with an additional £10,000 of grant funding

Over £55,000 worth of applications for Grant Funding received – a record amount









#### Sexual Violence Awareness Week

- 275 students engaging with Hook-a-Duck myth buster stalls
- 60 students leaving notes to survivors
- Information stalls facilitated by Jasmine House

#### **International Students**

Enhancing pre-arrival and digital communication resources for International Students

#### **Exam Destress**

Coordinated with the Education Officer the Exam Destress Campaign

#### **Free Breakfast Scheme**

Secured £13,000 to provide daily breakfasts from November 2022 to March 2023 with over 120 students attending daily

#### SU activities for Global Event and Crisis Support

- This has included the Ukraine and Turkey-Syria earthquake
- Coordinate student fundraising activities within the SU
- Student fundraising drive for the British Red Cross and Disasters **Emergency Committee**
- Supporting students to establish student groups and societies to foster a sense of community on campus in the wake of tragic events





#### **Empowering our Academic Reps**

- School Reps Established
- - Records level of engagement

#### **Mitigating Circumstances**

- Worked with the University to remove the requirement for evidence for a wider range of mitigating circumstances
- Enabling Student Support Services to provide supporting evidence
- Self- Certification has been rolled out allowing students on two occasions to extend their submission window for certain assignment (not exams)

#### **Education Toolkit/Education Explained**

 Launched in response to current academic queries received - this includes breaking down policies like Mitigating Circumstances and Academic Misconduct

### **Teaching Excellence Framework (TEF)**

• 882 student respondents feeding into our TEF (Teaching Excellence Framework) Student Submission and Action Plan



#### **Postgraduate Engagement and Representation**

• Focus Groups and Conference Sessions held with over 30 students in attendance

#### New Reward system introduced





#### **Parasports Week**

- Creating the Universities first ever competitive Parasport offer
- Over 3 days this event was taken part by over 100 students took part in the events, showing passion and desire for parasports at our university.
- Led to the successful partnership with Leicester Tigers and their wheelchair rugby team.

#### **Free Bus Scheme**

Utilising the Sticky Campus Project my proposal to introduce a free bus scheme, allowing students to travel freely to and from Oadby was successfully introduced

#### **Successful Varsity**

- Over 1000 students attended the Rugby Varsity event
- Many sports having over 500 students in attendance
- Created #ThisBodyEnablesMe campaign that ran alongside Varsity, a campaign to support body neutrality at our university. This gave support to students to help them feel more included in our sporting community

### **Recognising athletes, clubs and volunteer achievements**

- Introduction of Sports Person of the Month
- Fixture of the Week
- Secured £5,000 worth of funding to help reduce the cost of Sports Awards Tickets to help students attend this prestigious event

### **Sports Council Adapted and Relaunched**

• Giving 12 students an opportunity to be a leader in sport











#### **Sticky Campus**

- November conference
- improvements on campus
- Gaming lounge opened, 2 new multi-use spaces developed
- £100k budget granted for 23/24 year to continue this important work, which will allow for extended gym opening hours, continued free breakfast provision, return of Night of Culture, new society storage and return of Global Café
- Introduced new full time Events member of staff to focus on student events.

#### **Student Experience**

- Introduced a centralised group in the University to deliver student experience
- Developed new student experience service principles to encourage improved customer service across support services
- Appointed 12 Student Experience Mirror Board representatives to feed directly into University processes
- Made Student Council more accessible leading to the most consistent attendance in years
- Persuaded University to develop 5 year support growth plan to match student number growth plans for the first time
- Restarted the Sexual Violence Working Group and got Students' Union representation back on conduct panels



• 400 ideas provided by students on what improvements they'd like to see on campus

• 70 students and staff in attendance at our

• £347,000 spent on student experience

CAMPUS

#### **Your Part Time Officers**

Part-Time Officers are seen as crucial to the future development of the Union and their key responsibility is to ensure that the group they represent receives the support and services they require.

### **International Officer**

### **Accessibility Officer**

### **Sustainability Officer**

### **Postgraduate Officer**

### **Trans and Non Binary Officer**

### **LGBT+ Officer**

### **Women's Officer**

### **BAME Officer**

### Mature and Part Time Officer

### **Distance Learning Officer**

- Hosted a number of successful Distance Learning Mixer events.
- Distance Learning welcome/induction events been developed.
- Raising concerns with regard to the Accessibility of the University Shuttle service particularly for wheelchair users.
- Gender Neutral toilets identified and map is currently been developed.
- Improved the LGBT+ Safe Space, including working with the LGBT+ society to find out their needs and to create a new space within the Percy Gee Building that could be utilised by all Student Groups.
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- Improved the LGBT+ Safe Space, including working with the LGBT+ society to find out their needs and to create a new space within the Percy Gee Building that could be utilised by all Student Groups.
- Ran an Art Focussed Workshop/event as part of the LGBTQ+ History Month.
- Developing a guide on gender identities to help education and encourage more understanding within the student community.
- Working to establish a fund to help provide transitioning students with gender affirming items.
- Ran an event for students who are veterans to connect with others and to find a support network at University.





### **Your Academic Representatives**

404 Course Reps including 43 PGR Reps have been recruited and supported

173 Reps attending Academic Rep Briefings across the year

142 Reps engaging in Academic Rep Forums with senior members of the University Your Academic Reps are here to help you make that change. They represent you to your School, College and the University, making sure that your views are heard. Academic Representation provides a direct way for you to give feedback on your University and Academic experience, and gives students the platform to develop their course for the better

with 29 of them

throughout the

academic year.

activity and engaged

118 SSC's held with 793 issues raised

Higher Engagement with SSCs by Reps with over a 200% increase in number of Reps achieving a Merit or Distinction in their accreditation.

Academic Rep Successes publicised to students through Blogs, Videos and direct school based emails

#### Your Academic Rep of the Month Winners



Daud Malida Nursing and Mental Health Year 2 Tom Stannard MA Digital Media and Society Amisha Soni

International Management MSc

#### **They Have**

Handling large amounts of feedback and been proactive in addressing student concerns, including communicating with staff about safety concerns their peers had

Dedicated to their role, a welcome and supportive face who worked with the School of Business to get a Defibrillator on Brookfield Campus

Taken the initiative of organizing trips and ice-breaker events, which have received very positive feedback and have been a safe space for all the students

Met with the University Accommodation Team to ensure that 4th year Medical Students had accessible accommodation during the end of year exams

Spoke up for over 100 students who were unable to submit their online exam answers, Amisha spoke to the Dean and was able to advocate for an uncapped resit for her peers

They are an exceptional rep with helping everyone and making sure they are getting their voices heard

#### Your Academic Reps successes include

- Additional signposting and materials on blackboard
- Printer fixed and moved to a more accessible location
- Secured media element to their careers fair
- Expanded First Year Reading Lists
- Defibrators introduced into Management School
- Essay deadline moved in the face of strike disruption
- Assessment Rubrics Made Clearer
- Review of Calculator Policy
- Muslim students able to take breaks during labs
- Increased time allowance for examinations
- Comfort breaks introduced into labs
- Improvements to RKCSB Common Room
- Accessible Accommodation for Medical Students during their end of year exams
- Blankets and improved heating in the Library
- More loanable laptops for hire from the Library
- Increase contact between students and project supervisors
- Extended Library Desk hours

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The Student Voice Awards were held as part of the Students' Union Awards on 24 May 2023 to celebrate and recognise the hard work of student representatives, campaigners and activists who have worked to enhance the academic experience of current and future students

#### **Best Academic Rep Researcher**

#### Lara Tritton

Following on from a major Post Graduate survey, Laura took on board the results and worked with their School and College, the doctoral college and the wider university to fully understand the reasons for the student dissatisfaction. This included consulting PGRs and staff across the university to discover and share good practice enabling positive local action to be taken

#### **Community Focussed Academic Rep of the Year**

#### Victoria Boulton

Victoria worked with the Union and the University to bring pressure to bear on the local bus company to provide a more reliable and accessible bus service enabling students to participate fully in their courses, activities and university community

#### **Campaign of the Year**

#### Sophie Owen

Sophie worked tirelessly to have a defibrillator placed at the Brookfield campus and has introduced a series of practical measures to increase awareness amongst both students and staff on site around heart disease and cardiac arrest

#### **CSE Academic Rep of the Year**

#### **Caitlin Hanna**

Active in the Student Staff Committee ensuring access to functioning facilities and lavatories for the school, Caitlin was also involved with busses to allow students to travel safely and easily to and from the Space Park. This is alongside being a constructive academic rep focused on teaching, learning and assessment opportunities for students across the school

### **Part-Time Officer of the Year**

#### Sheeba Asad

Sheeba works with a group of students often marginalised in Higher Education, and helps them to create community and peer support via virtual mixers. As a distance learning student themselves they understand the tensions between studying and events at home. To quote, these events "made an impact with students in the short term but also will help to make a difference in the long term, they deserve this award for her effort and determination to make things better for students often left out of initiatives."

#### **Peer Mentor of the Year**

#### **Oluwaseun Orimogunje & Darrell Njogu**

Having "shown great independence as well as team work.... They are always willing to help and have a great level of commitment and enthusiasm about the Peer Mentoring Team" They have interacted well with their mentees and had wider involvement with the Student's Union (council meetings etc). while using and developing many skills such as presenting and recruitment. They have also supported the broader peer mentoring team over this academic year

#### **Rising Star**

#### **Eoin Hodakiss**

Eoin has taken their role as a student rep seriously, and as the nomination states "A voice of balance and reason in SSC meetings, showing maturity beyond his years. He was always able to see both sides of an argument and keep perspective. His chairing of SSCs was always calm and showed good people management."

#### **Outstanding Contribution**

#### Manika Ghattarody

Manika has been a course rep for 4 years... which in itself is a huge contribution. She has always gone above and beyond to help students. "Friendly and approachable, she deals with matters as swiftly as possible and really cares about the experience we've had..." They have dealt with lots of challenging feedback over the years, some of which has been beyond their role, especially during the covid year!

#### **Champion for Change**

#### **Daud Malida**

Daud "works incredibly hard on behalf of his cohort and other nursing cohorts, but also for other professionals within the School of Healthcare. He'll never shy away from speaking up to champion change and often goes the extra mile to ensure the student voice is heard. He is also a great team player and will happily support any other course rep or student within the school. There can often be animosity between different professions within the school, but he alleviates this with positivity and a visible desire to make change for all students, not just nurses."

#### **CLS Academic Rep of the Year**

#### Anika Dossa

Ankita has been active in building an affective relationship between the Medical School and the Students' Union. This culminated in the medicine students being fully incorporated into the exam destress activities and receiving a goodie bag after their final written exams, which made them feel "recognized and happy!"

#### **CSSAH Academic Rep of the Year**

#### Nur Fitriah Zakiah B Misnal

In addition to being an active advocate for their course-mates, they worked hard to build a social community across the School. By arranging a trip to Bradgate Park and a Christmas social among other activities and actively welcoming the January intake Nur demonstrates what a "professional, approachable and pro active" rep can achieve

#### Most Impactful Rep

#### **Gurkamal Kaur Dhaliwal**

Gurkamal was identified as being helpful, kind and friendly. She was deemed to be particularly valuable for first years navigating their way into the university, by recalling her early experiences. Additionally, she was commended for offering helpful insights around the UCU strike action to newer students

#### **Student Activist**

#### **Ashton Mallard**

Ashton has worked tirelessly over the past year to ensure the voices of transgender and non-binary students are heard. Through events, statements and working on campaigns during LGBT History Month and Transgender Day of Remembrance with the Liberation Officer, they have gone above and beyond in some cases to advocate for the Trans and Non-binary community

#### **Community Focussed Academic Rep of the Year**

#### Victoria Boulton

Grace organised of a highly successful ball and dinner event that included a beautifully decorated venue, three course meal, DJ, and a raffle which raised over £500 for charity while increasing awareness. She organised the event with plenty of notice, so that alumni could also attend therefore building community. This event is seen as a great success by all those who attended

## Liberation Advocate

Claire-Elise is a Curriculum Consultant for their School and did their project on how to support neurodiverse students with mental illness to have a successful and positive degree experience. This is now being developed into a school-wide project, undoubtably developing good practice to share across other parts of the university



The Superstar Awards are run to celebrate exceptional staff members at the University. These awards exist to recognise members of staff who have gone above and beyond in their role, or who have made a significant contribution to a student, or school. We received 267 nominations this year from students for staff with the winners been announced as part of the Students' Union Awards:

#### **Best Lecturer**

#### **Kevin Paterson**

Truly goes far beyond in the assistance provided to students, uploads extra material to assist with the understanding of a topic, takes time to speak to students to understand, and even to repeat a lecture when realisation that some had not recieved an invite due to a time table error. Lectures are engaging and they are approachable and supprtoive outside of the lectures

#### **Best Academic Support Staff Member**

#### **Russell Knifton**

Through their efforts distance learning has felt as though I was studying physically at the University, responding to queries in a timely providing relevant information at all times

#### **Best Supporting Staff Member**

#### **Helena Gorse**

Constantly campaigning for accessability in the university whilst being a big support during university life. Helena has helped me on a wide array of issues and I can always go to them with related problems

#### **Best Supervisor**

#### **Claire Brook**

Excellent job in making me feel comfortable as an international student, guided me and gave me direction that made me feel confident in my work and in myself. Claire has also helped to guide me in my writing, applying for academic funding, and also getting accepted into 3 academic conferences this year!

### **Best Implementer of Student Feedback**

#### **Sarah Gretton**

Cares about individual students and their outcomes/experiences. Works hard to implement changes raised in Student Staff Committees, those changes that are possible to make within the same academic year are made ASAP, those that are not tend to be made for the next academic year

#### **Most Inclusive Practice**

#### **Carlo De Lillo**

Material has been uploaded in blocks as opposed to week by week on Blackboard, this allows for students to plan ahead. For those with caring responsibilities where anything could pop up, it saves time and also removes a level of possible stress. For those that benefit from printing material or organizing it, it allows for early preparation which assists with students feeling more prepared. This simple act is inclusive for all those with and without accessibility or caring variables

