<table>
<thead>
<tr>
<th><strong>Overall Score (Gold, Green, Amber or Red)</strong></th>
<th><strong>Green</strong></th>
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<tbody>
<tr>
<td><strong>Summary</strong></td>
<td>Mia is a hardworking, dedicated officer who has shown great commitment to ensuring transparency across the organisation who shows the ability to effectively communicate with a wide variety of stakeholders ensuring that students interest are represented.</td>
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| **Positives**                               | • Effective utilisation of relationships with a wide variety of Stakeholders including senior members of the University to ensure student voice is heard.  
• Prioritisation of the key issues that are affecting students particularly with regard to the Covid Pandemic.  
• Well organised, takes ownership of projects with clear evidence of next steps for ongoing projects. |
| **Developmental Areas**                     | • Developing mechanisms for measuring the impact of their work including developing success measures as part of the planning process.  
• Develop feedback/reflection systems for projects and that these feed forward into the planning of future projects  
• Ensure that timelines are included as part of the planning process for projects. |
| **General Comments**                        | Scrutiny noted that Mia receives a substantial amount of queries on a day to day basis and that much of their time has been taken up in responding to the Covid Pandemic and working with and where necessary lobbying the University to ensure that student feedback and needs are fully considered. Mia has taken proactive steps to influence and improve the communications students receive, this most recently involved extensive work with the University on the communicating strategy for the December Departure of Students. They still are not perfect but it was clear that Mia is providing valuable feedback and is having a direct impact on the way messages were been delivered. Mia is also actively involved with the review of Ignite, ensuring student views are considered when looking at how Ignite will operate in semester 2.  
 This takes up a considerable portion of Mia’s time and therefore had, as would be expected, an impact on Mia’s ability to progress with some projects. However, to their credit, they have still made substantial progress with a number of their manifesto/ongoing projects and have clear plans in place for the majority of the remaining manifesto/project with contingency |
plans in place should for example communications with the local Council fail to produce the required results.

Scrutiny would recommend that Mia in-builds feedback and reflection time into their project plans and that the outcomes from these feed into the organisation of future projects.

Scrutiny commends Mia on their successful work at reviewing and then embedding a new and effective process for the line Management of the Chief Executive Officer. Mia oversees the operation of the Executive Team and gave several examples of them working effectively with officers on a number of projects, including the Sports Inclusion Fund and the student isolation packs.

Scrutiny were pleased to note the work Mia has instigated with regard to building a positive working relationship with the Doctoral College with a view to utilising this to ensure that the Students’ Union begins to engage with and represent Postgraduate Research Students. Initial steps included

- setting up a midland wide survey to ascertain current students’ experiences and what they would like us as a Union to provide for them
- working to ensure that the University consider research students in communications with regard Covid provisions

Mia has been elected onto the NUS Liberation Campaign Committee and they are using this to help inform the campaigns and work that is been carried out here at Leicester, this includes the work currently been carried out on Pro Choice. Scrutiny would recommend though that Mia is careful to ensure that this position doesn’t impact their progress with regard to their manifesto/ongoing projects.

Scrutiny will be keen to receive updates on the development of the new Strategic Vison for Me Too On Campus, the Governance Review, Sexual Harassment Policy/Accreditation and Accommodation Deposits and Complaints Scheme.

Finally, Scrutiny would like to thank Mia for their open and honest approach to the Scrutiny Panel and for providing honest and thorough answers to the questions.