

Student Voice Review Update November 2021

Student Voice Review Approach

- Stage 1 :- Synopsis of existing Evidence including:
 - Student and Staff Feedback Collected by Voice
 - Analysis of Existing Research Reports including Your Union Your Voice 2020 and Leics Chat Week 2020)
 - Sector Practice from other high performing Student's Union and Charities
- Stage 2 – Student Leaders, University Stakeholder and Student Forums
- Stage 3 – Development of Recommendations/Actions
 - Quick wins - for 2021 Academic Year
 - Longer Term for presentation and approval by Student Council and Trustees
- Stage 4 –Implementation
- Stage 5 – Evaluation and Review

Stage 2 - Who did we speak to?

52 University of Leicester final year students, across 4 consultations and 1 survey (n=36)

Students were sliced from a cross-section of the Union representative community, and took part in groups specific to their involvement

36 University staff, across 5 consultations and 1 survey (n=9)

Staff were sliced firstly by relationship to the SU (SLT, Managers and HoS) then HoS were split by College

Identified Themes:-

- 1) Enhance Transparency and Accountability
- 2) Develop Rep support (in particular for Liberation groups)
- 3) Decrease Barriers to engagement and inclusion
- 4) Improve Communication and Collaboration

Thinking about how we can do all of these together within our democratic structures, academic representation, Liberation and Campaigns is the key.



Some Initial Actions

- Increasing transparency and Ensuring Feedback Loop is closed:-
 - Executive Officers providing monthly social media based updates on their activities
 - New Scrutiny Model with students able to comment and contribute to process.
 - Completing the Feedback Loop key embedded within training, accreditation and briefings that are delivered to Academic Representatives
- Revised Network Structures with a focus on Liberation and Education
- Embedding of Campaign Model including setting of smart objectives, evaluation and trackers to enable the reporting back on actions and outcomes from Officer Campaigns

Potential Changes for Next Year

- Decreasing the barriers to engagement with the Union's Democratic Structures
- Provide broader categories for students volunteers (rather than elected representatives) to get involved with, whilst keeping the open-to-all aspects of Council
 - Networks
 - Liberation Based Networks – Chaired by Part time Officer with Membership open for all who self-identify
 - Internal elections to form core Leadership group for each Network.
 - Networks are given a budget and ability to run campaigns and events.
 - Broad Education Network covering - Part Time Of Postgraduate, Mature and Part Time, Distance Learning Students
 - Student Experience Network (everything outside Education and Liberation)
 - Student Council
 - Membership is broadened so that every student who attends is able to vote
 - Focussed meetings on holding elected officers to account, providing feedback on core topics and voting on policy or large controversial ideas

Proposed Changes for Next Year

- Continue the positive changes to Officer visibility and transparency including ensuring minutes, results, Scrutiny Reports are visible and accessible to all.
 - Guides, videos and social media based content explaining how the Union works, tailoring information to different audience.
- Utilise the Segmentation Dashboard to understand and tailor messages to the student population
- Working with University to improve the efficiency of reporting of actions/outcomes from Academic Representation.
 - Action Logs for Student Staff Committees – updated within 2 weeks of date of SSC meeting then publicised to student community.
- Bringing together Reps to work collaboratively and in partnership, seek to run more events such as Student Leaders Conference that bring reps together.

**This is our thoughts – we welcome and
actively encourage your opinions and
ideas**

Where can I input my thoughts?

- A number of drop in Sessions across the next two weeks – in person or on teams, invitations will be sent to those attending tonight and everyone is welcome
 - Thursday 2 December at 1.00pm (Board Room 3.01)
 - Wednesday 8 December at 1.00pm (Board Room 3.01)
 - Friday 10 December at 11.00am (Training Room 2.23)
- Complete the Feedback Form at ...
- Email us at or su-voice@Leicester.ac.uk

Next Steps

- **We will take your feedback**
- **Proposal will be presented to the Student Council Meeting in the new year**